

A message to the healthcare providers we support around the world,

We know that with the complex and ever-changing COVID-19 outbreak, you are concerned about protecting the health of your patients and your employees. We too recognise our responsibility as a medical device manufacturer to support the medical community.

We are prioritising our activities so that you can feel confident in our ability to support you during this situation. Our operations teams have been working additional hours including the weekends to maintain continuity of supply and service. Our customer service teams are able, if it becomes necessary, to work remotely to support your requests. We are also working closely with government agencies and couriers to monitor the situation and make contingency plans to ensure we can deliver products.

We have taken steps to ensure that our employees understand and follow preventative measures recommended by local health authorities and the World Health Organization (WHO). We have implemented employee travel restrictions and postponed events. However, our representatives and clinical teams are here for you and want to help you in whatever capacity you need.

Finally, thank you for your efforts at this challenging time - You are all heroes to us!

The LiDCO Team